

Complaints, Concerns & Whistleblowing Procedure

Escalation route for suppliers, distribution organizations, volunteers, data subjects and other stakeholders.

Status notice. Global Food Round is currently an informational prototype and verification-stage project. Public payments and donations are not accepted through the prototype. This document sets intended controls and launch conditions; it does not state that any supplier, distribution organization, fiscal sponsor, charitable status, tax treatment, license, insurance arrangement, public-fundraising permission, sanctions clearance, or other regulatory approval has been approved unless expressly identified as such.

1. What may be reported

- Suspected fraud, bribery, kickbacks, diversion, falsified evidence, sanctions concerns, identity mismatch or improper payment instructions.
- Conflicts of interest, coercion, safeguarding issues, privacy/security incidents, material discrepancies in goods, or materially inaccurate public statements.
- Misuse of an organization's name, logo, document or claimed partnership status.

2. Reporting channel

- Reports may be sent to amirworlddevelop@gmail.com. Include the relevant country, organization/order reference, dates, documents and a concise description where safely possible.
- The same channel accepts requests alleging infringement of copyright, trademark, confidentiality, privacy or another right in documentary material displayed by the project. Identify the material concerned and the basis of the request; the project may restrict or remove material while the claim is assessed.
- Do not email passwords, full payment-card details or unnecessary sensitive beneficiary information.

3. Handling and independence

- Log the concern, assess urgency and conflict of interest, and route it to a person not implicated where practicable.
- Before public funding opens, the responsible entity must designate and publish or otherwise make reasonably accessible an alternate escalation channel for complaints that concern the ordinary project contact or administrator. Public funding must remain closed until this independence control is in place.
- Pause affected verification, publication, payment or operational activity where necessary to prevent material harm while facts are checked.

4. Good-faith reporting and non-retaliation

The project intends not to retaliate against a person for raising a genuine concern in good faith. This does not prevent proportionate action regarding knowingly false, malicious or abusive reports.

5. Confidentiality and privacy

- Share information only as necessary for review, legal obligations, protection of persons or corrective action. Absolute confidentiality cannot be promised where disclosure is legally required or necessary to address serious risk.
- Retain complaint records only as long as reasonably required for investigation, legal obligations, accountability or dispute handling.

6. Corrections and outcomes

- Where a complaint demonstrates a material public error, correct the claim promptly and preserve an internal record of the correction.
- Where a matter requires a regulator, law-enforcement authority, payment provider, fund holder or qualified legal adviser, escalate it rather than attempting to resolve it solely through volunteer review.

Document control: Version 2.2 - 8 September 2026. Contact: amirworlddevelop@gmail.com

This policy is a project compliance document for an early-stage prototype. It is not a representation of universal legal compliance and is not a substitute for jurisdiction-specific advice from qualified counsel on an actual person, transaction, fundraising campaign, data-processing activity, volunteer relationship, publication decision, or operational route.

Global Food Round - Prototype compliance document

Volunteer-specific complaints addendum

Supplemental controls - volunteer / Idealist matters

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Supplemental requirements

- Volunteer concerns may include pressure to work mandatory hours, pressure to make purchases or incur expenses, unauthorized promises of partnership/employment/certification, harassment or discrimination, misuse of a volunteer's name or certificate, privacy exposure in Idealist/Slack/email, unsafe field instructions, or pressure to negotiate or handle funds contrary to project limits.
- A volunteer may decline or stop a prototype research task and report the concern. This statement does not determine legal status or waive any right available under applicable law.
- Where a complaint concerns worker classification, wage entitlement, safeguarding, discrimination, privacy, insurance or another legal right, preserve relevant records and escalate to qualified advice rather than treating the issue solely as an internal volunteer-performance matter.

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This is a prototype compliance document, not a representation of universal legal compliance and not a substitute for jurisdiction-specific advice on an actual volunteer relationship, applicant, task, country, data-processing activity, insurance position, or operational route.